

TOWN OF MATTAPOISETT

Public FAQ: COVID-19 Response

We hope that citizens are doing their best to stay calm and safe as the COVID-19 pandemic progresses. Although Town buildings continue to be closed to the public, Town departments remain staffed and are available by phone and email to handle any resident inquiries. A contact list has been provided on the last page of this document. Additionally, this FAQ has been prepared to help ease concerns and answer some of the community's frequently asked questions.

What is open and what is not?

Massachusetts Governor Charlie Baker has issued a stay-at-home advisory for the Commonwealth beginning at noon on Tuesday, March 24. Pursuant to COVID-19 Order No. 13, all non-essential businesses have been ordered to close and residents are urged to stay at home during this time period, which will expire on April 7, 2020.

The list of essential services can be found at the following website.

<https://www.wcvb.com/article/list-complete-list-of-massachusetts-essential-services/31898841>

Per the Governor's order, police and other municipal staff will be verifying compliance with this state order.

While these businesses are designated as essential, they are urged to follow social distancing protocols for workers in accordance with guidance from the Department of Public Health.

For the Town of Mattapoisett, the following applies;

- All Town buildings remain closed to the public
- Public Schools (per order of the Governor) are closed until April 7, 2020
- All Town playgrounds have also been closed until further notice

How can I pay my tax bills (motor vehicle excise, boat excise, or real estate)?

Tax payments may be paid online through the link on the Town's website.

<https://www.mattapoisett.net/home/pages/online-payments>

Please note applicable fees may be applied to online payments.

Citizens can also pay by check and mail to Town of Mattapoisett, P.O. Box 433, Mattapoisett, MA 02739

Payments may also be placed in the Town drop box located on the back side of Town Hall.

Please include either the bottom portion of the bill, or bill number, with your payment and include your phone number on the check.

How can I pay for other items (dog licensing, harbor payments, record requests)?

These items may be paid online through the link on the Town's website (under the icon "Town Clerk's Office – Online Payments" or "Town Clerk's – Online Harbor Payments")

<https://www.mattapoissett.net/home/pages/online-payments>

Please note applicable fees may be applied to online payments.

Citizens can also pay by check and mail to Town of Mattapoissett, P.O. Box 89, Mattapoissett, MA 02739

Payments may also be placed in the Town drop box located on the back side of Town Hall.

Please include the proper information (application, etc.) with your payment and include your phone number on the check.

What about Board and Committee Meetings?

Most of the Town's board and committee meetings have been postponed, unless there are time sensitive matters that must be resolved to protect a person's rights or conduct necessary business for the Town. Required public meetings will take place via remote participation using a conferencing platform. All public listings of meetings will include the remote conference phone number and access code. When applicable, these meetings will be filmed and streamed live.

Is the Town still performing building inspections?

Our team of inspectors are trying to carry out inspections as normal. However, in light of the COVID-19 pandemic, certain precautions are being taken. We ask that residents reach out to the building department if they require assistance.

If any citizen requires an **interior** building, electrical, plumbing or gas inspection, it would be helpful if you email our inspectors a descriptive video or photographs showing the areas that require inspection. Furthermore, all residents should let our inspection team know (prior to any inspection) if someone in your home is ill or has been experiencing flu-like symptoms.

Please Note: You **cannot** proceed with any work until you have obtained all necessary inspection.

How can I obtain a new shellfish permit?

New shellfish permits can be completed online or by mail. The proper documentation can be found at the Animal Control & Shellfish department site on the Town's website.

<https://www.mattapoissett.net/animal-control-shellfish-department>

In light of the current pandemic, the Town is allowing the use of the prior year badges up until April 6, 2020.

The constable will still be performing checks for compliance to applicable regulations so you must have your badge present.

Is the Transfer Station still open?

Yes, the Town's Transfer Station is still open and is currently operating under the winter schedule.



How do I keep up with the Town's response to COVID-19?

The Town has established a new page on its website and will post valuable information and links on anything COVID-19 related. Citizens should refer to this page for more information as the pandemic progress.

<https://www.mattapoisett.net/home/pages/covid-19-coronavirus-information-links-mattapoisett>

Town of Mattapoissett

Contact Directory

Department	Phone/Extension	Email
Town Hall Main Number	508.758.4100	
Board of Assessors	3	Kcostello@mattapoissett.net
Board of Health	8	Kdavis@mattapoissett.net
Building Department	9	Abobola@mattapoissett.net
Conservation Commission	219	leidhold@mattapoissett.net
Animal/Shellfish Officer	508.209.4931	Kmassey@mattapoissett.net
Planning Board	215	Planning@mattapoissett.net
Recreation Committee	508.758.4548	Mattrec@mattapoissett.net
Town Accountant	5	Hchuckran@mattapoissett.net
Town Clerk and Registrar of Voters	2	Townclerk@mattapoissett.net
Town Treasurer/Tax Collector	1	kcosta@mattapoissett.net
Veteran's Office	7	Veterans@mattapoissett.net
Council on Aging/Senior Center	508.758.4110	Coadirector@mattapoissett.net
Fire Department	508.758.4150	Amurray@mattapoissett.net
Harbormaster, Town Wharf	508.758.4191	Harbormaster@mattapoissett.net
Highway Department	508.758.4181	Mattapoissetthighwaydepartment@comcast.net
Police Department	508.758.4141	jaking@mattapoissettpolice.com
Public Health Nurse	508.758.4118	astone@mattapoissett.net
Water and Sewer Department	508.758.4161	hrenauld@mattapoissett.net
Mattapoissett Public Library	508.758.4171	spizzolo@sailsinc.org
Center School	508.758.2521	
Old Hammondtown School	508.758.6241	
Old Rochester Regional HS	508.758.3745	
Junior High	508.758.4928	