

EMERGENCY CONTACT INFORMATION

My Name: _____

Home Address: _____

Primary Doctor: _____

Phone: _____

Local Contact Name - (1) _____

Phone: _____

Local Contact Name (2) _____

Phone: _____

Out-of-Town Contact Name: _____

Phone: _____

Helpful Telephone Numbers for MATTAPOISETT, MA

All Emergencies	911
MA Emergency Management Agency	1-800-982-6846
Animal / Shellfish Officer	508-758-4100 x 6
Assessors	508-758-4100 x 3
Board of Selectmen	508-758-4100 x 4
Building Department	508-758-4100 x 9
Conservation Commission	508-758-4100 x 219
Council on Aging	508-758-4110
Fire Dept. (Non-Emergency)	508-758-4150
Harbormaster	508-758-4191
Health, Board of	508-758-4100 x 8
Highway Dept.	508-758-4181
Library	508-758-4171
Planning Board	508-758-4100 x 215
Police Dept. (Non-Emergency)	508-758-4141
Public Health Nurse	508-758-4118
Town Accountant	508-758-4100 x 5
Town Clerk	508-758-4100 x 2
Treasurer / Tax Collector	508-758-4100 x 1
Veterans' Services	508-758-4100 x 7
Water / Sewer Dept.	508-758-4161

UTILITIES

Eversource (formerly NStar)..... 1-800-592-2000

To check power outages in your area and to report a power outage online, go to: www.eversource.com/Content/ema-c/residential

Verizon..... 1-800-870-9999

Comcast / Xfinity..... 1-800-934-6489

To check for a Comcast outage in your area, log on to: customer.xfinity.com/help-and-support/cable-tv/outages-in-your-area/

To receive a copy of the booklet entitled: DISASTER PREPAREDNESS

for Seniors by Seniors

contact the Mattapoissett Council on Aging at
508.758.4110

or the Town Public Health Nurse at
508.758.4118

or you may download the document at

http://www.redcross.org/images/MEDIA_CustomProductCatalog/m4640086_Disaster_Preparedness_for_Srs-English_revised_7-09.pdf

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The Importance of a Personal Support Network

The American Red Cross and MEMA (Massachusetts Emergency Management Administration) recommend the following:

1. Make arrangements, prior to an emergency, for your support network to immediately check on you after a disaster and, if needed, offer assistance.
 - Ask an out-of-state friend or relative to serve as your family's emergency contact. After a disaster, it is sometimes easier to call long distance to unaffected areas.
 - Provide every family member with the name, address, and phone number of the emergency contact and make sure each family member has a cellphone or a prepaid phone card.
2. Share copies of your relevant emergency documents, evacuation plans and emergency health information card.
3. Agree on and practice methods for contacting each other in an emergency. Do not count on the telephones working. Even "hard-wired" phones may not be guaranteed if you have digital service. Contact your phone service provider to ask if a standard, hard-wired phone will work in a power outage.
 - Reminder: Your cell phone can be charged with a car charger. Have one available in case of emergency.
4. You and your personal support network should always notify each other when you are going out of town and when you will return.

Provide Evacuation Information

- Identify and practice how you will exit your home.
- Establish possible evacuation routes to ensure you are able to get to designated meeting locations.
⇒ Talk to the Town Police Department to learn about evacuation routes.
- Identify available modes of transportation.
- Make arrangements with family, neighbors, friends, or local government if you don't have personal transportation.
⇒ If you need assistance, contact local public safety officials to make them aware of your needs.

Town of Mattapoissett, Massachusetts

This is a supplement to the booklet entitled:
DISASTER PREPAREDNESS
for Seniors by Seniors



Local Information

- Q. What radio station carries Town emergency announcements?**
- A. WBSM 1420 AM and WFHN 107.1 FM
- Q. Where is the shelter and how do I know when it is open?**
- A. The shelter is in the Old Rochester Regional High School, 135 Marion Rd., Mattapoissett
- Notification to the public will be made if the shelter will be open.
- Q. What if I cannot drive myself to the shelter?**
- A. Depending on the emergency, there may be Town transportation. Police will assist, when available, with transportation.
- Q. Will the shelter accept my pet?**
- A. Yes. Pets must be crated. Owners are responsible for caring for their pets at the shelter. Pets will not be in the same room with people. There is a separate pet room.
- Q. "Reverse 911" is capable for land lines, but is there a "Reverse 911" for cell phones?**
- A. The Mattapoissett Police Dept. website has information on CODE RED alerts. Go to mattapoissettpolice.com, select "Forms", select "Code Red" and then select "Click Here" to fill out the form.
- The Mattapoissett COA can assist with setting up your CODE RED. Please call the COA at 508.758.4110 before the storm is in the area
- Q. I live alone and/or in an isolated location. Is there a list that I can get on to have someone do a "Wellness Check" on me, especially in an emergency?**
- A. You may register on the "Police Reassurance Plan." To learn more about the plan, contact the Mattapoissett Police Dept. (508.758.4141) or the Council on Aging (508.758.4110).